

# **Table of Contents**

### for the EN-4000<sup>™</sup> Reference Manual

### List of Headings

| Document 1      | EN-4000 Hardware Description and Specifications | 1-1  |
|-----------------|---|------|
| Section 1.1     | Hardware Overview                               | 1-1  |
| Section 1.1.1   | EN-4000 Front Panel                             | 1-2  |
| Section 1.1.2   | EN-4000 Back Panel                              | 1-3  |
| Section 1.1.3   | RJ45 Serial Port                                | 1-4  |
| Section 1.1.4   | RJ45 10-Base-T/100-Base-T Ethernet Port         | 1-5  |
| Section 1.1.5   | Power Supply Ports                              | 1-6  |
| Section 1.1.6   | Modules for Expansion Slots                     | 1-6  |
| Section 1.1.7   | LEDs  | 1-7  |
| Section 1.2     | EN-4000 Technical Specifications                | 1-8  |
| Section 1.2.1   | General Features                                | 1-9  |
| Section 1.2.1.1 | IP  | 1-9  |
| Section 1.2.1.2 | Legacy Protocol Support                         | 1-9  |
| Section 1.2.2   | Security Features                               | 1-9  |
| Section 1.2.3   | Transport Protocols                             | 1-10 |
| Section 1.2.3.1 | WAN and LAN                                     | 1-10 |
| Section 1.2.3.2 | Serial  | 1-10 |
| Section 1.2.4   | EN-4000 Physical Specifications                 | 1-10 |
| Section 1.2.4.1 | Chassis Dimensions                              | 1-10 |
| Section 1.2.4.2 | Power Supply Options                            | 1-11 |
| Section 1.2.4.3 | Alarm Port                                      | 1-11 |
| Section 1.2.5   | Environmental Specifications                    | 1-11 |
| Section 1.2.6   | GigE Specifications                             | 1-11 |
| Section 1.2.7   | Standards Compliance                            | 1-12 |
| Section 1.2.8   | SIMs  | 1-12 |
| Document 2      | Installing the EN-4000                          | 2-1  |
| Section 2.1     | Collecting the Items Needed for Installation    | 2-1  |
| Section 2.2     | Viewing the Ports on the EN-4000 Chassis        | 2-2  |
| Section 2.3     | Replacing the Subscriber Identity Module        | 2-3  |

| Section 2.4     | Connecting and Starting the EN-4000 Chassis       | 2-12 |
|-----------------|---|------|
| Section 2.5     | The Next Step                                     | 2-13 |
| Document 3      | Connecting the EN-4000 to DC Power                | 3-1  |
| Document 4      | Configuring General Settings for the EN-4000      | 4-1  |
| Section 4.1     | Using the EN-4000's Management System             | 4-1  |
| Section 4.1.1   | Connecting to the EN-4000                         | 4-1  |
| Section 4.1.2   | Logging In  | 4-2  |
| Section 4.1.3   | Managing the Browser Display                      | 4-5  |
| Section 4.2     | Navigating the EN-4000's Management System        | 4-6  |
| Section 4.2.1   | Saving or Discarding Changes                      | 4-6  |
| Section 4.2.2   | Restarting (Rebooting) the EN-4000                | 4-7  |
| Section 4.2.3   | Ending the Session                                | 4-8  |
| Section 4.3     | Basic Configuration                               | 4-8  |
| Section 4.3.1   | Revising Lists in the EN-4000's Management System | 4-8  |
| Section 4.3.2   | Configuring the Management System Language        | 4-9  |
| Section 4.3.3   | Configuring the Device Name and Time of Day       | 4-9  |
| Section 4.3.4   | Configuring System Logging                        | 4-11 |
| Section 4.3.5   | Synchronizing the EN-4000's Time of Day           | 4-12 |
| Section 4.3.5.1 | Configuring Time-of-Day Synchronization           | 4-12 |
| Section 4.3.5.2 | Selecting Time-of-Day Synchronization             | 4-14 |
| Section 4.3.6   | Overriding the MAC Information                    | 4-15 |
| Section 4.4     | Configuration for the Network                     | 4-16 |
| Section 4.4.1   | Setting the APN                                   | 4-17 |
| Section 4.4.2   | DHCP and DNS                                      | 4-17 |
| Section 4.4.3   | Network Hosts                                     | 4-20 |
| Section 4.4.4   | Routing   | 4-21 |
| Section 4.4.5   | Firewall Configuration                            | 4-23 |
| Section 4.4.6   | Configuring Traffic Priority                      | 4-27 |
| Document 5      | Configuring Chassis Ports in the EN-4000          | 5-1  |
| Section 5.1     | Port Interfaces                                   | 5-1  |
| Section 5.2     | Configuring a LAN Port                            | 5-2  |
| Section 5.3     | Configuring the WAN Port                          | 5-6  |
| Document 6      | Configuring a MultiWAN for the EN-4000            | 6-1  |
| Section 6.1     | Use of a MultiWAN                                 | 6-1  |
| Section 6.2     | Configuring a MultiWAN                            | 6-2  |
| Document 7      | Configuring the EN-4000's Serial Ports            | 7-1  |
| Section 7.1     | Connecting to the EN-4000                         | 7-1  |
| Section 7.2     | Configuring a Serial Port                         | 7-1  |

| Document 8          | The EN-4000's Solid-State Input/Output Card                          | 8-1  |
|---------------------|--|------|
| Section 8.1         | Solid-State I/O Card Hardware  | 8-1  |
| Section 8.1.1       | Pin Configuration  | 8-2  |
| Section 8.1.2       | Connecting the Solid-State I/O Card to Local Devices                 | 8-2  |
| Section 8.1.3       | Input Wiring   | 8-4  |
| Section 8.1.4       | Output Wiring  | 8-5  |
| Section 8.2         | Management of the Solid-State I/O Card                               | 8-6  |
| Section 8.2.1       | Configuring the Solid-State I/O Card                                 | 8-6  |
| Section 8.2.2       | Reviewing the EN-4000's Solid-State Input/Output Settings            | 8-11 |
| Section 8.2.3       | Enabling the EN-4000 in the enCloud™<br>or enSite™ Management System | 8-11 |
| Section 8.2.4       | Using enCloud™ or enSite™ to Monitor I/O Card Settings               | 8-12 |
| Document 9          | The EN-4000™ in IPsec Virtual Private Networks                       | 9-1  |
| Section 9.1         | IPsec VPN Configuration in the EN-4000                               | 9-2  |
| Section 9.1.1       | Configuring IPsec VPNs on the EN-4000                                | 9-2  |
| Section 9.1.2       | Starting the Tunnel  | 9-6  |
| Section 9.2         | Testing and Tracking VPN Connections                                 | 9-7  |
| Section 9.2.1       | Testing VPN Connections  | 9-7  |
| Section 9.2.2       | Tracking VPN Connections   | 9-9  |
| Section 9.2.2.1     | Tracking Specific Information  | 9-9  |
| Section 9.2.2.2     | Tracking General VPN Activity  | 9-12 |
| Section 9.3         | Basics of Virtual Private Networks                                   | 9-13 |
| Section 9.3.1       | A Simple Virtual Private Network                                     | 9-14 |
| Section 9.3.2       | Tunnel Modes   | 9-15 |
| Section 9.3.2.1     | Tunnel Initiation  | 9-15 |
| Section 9.3.2.2     | Tunnel Termination   | 9-16 |
| Section 9.3.2.3     | Tunnel Passthrough   | 9-17 |
| Section 9.3.3       | Tunnel Support   | 9-17 |
| Section 9.3.3.1     | Tunnel Sharing   | 9-17 |
| Section 9.3.3.2     | Tunnel Switching   | 9-18 |
| Section 9.3.3.3     | Split Tunneling  | 9-18 |
| Section 9.3.4       | Internet Key Exchange  | 9-19 |
| Section 9.3.4.1     | Perfect Forward Secrecy  | 9-19 |
| Section 9.3.4.2     | IKE Version 1  | 9-19 |
| Section 9.3.4.2.1   | Details of IKE Version 1   | 9-20 |
| Section 9.3.4.3     | IKE Version 2  | 9-20 |
| Section 9.3.4.3.1   | Extensible Authentication Protocol                                   | 9-21 |
| Section 9.3.4.3.1.1 | EAP Authentication   | 9-21 |
| Section 9.3.4.3.1.2 | EAP Exchanges  | 9-21 |
| Section 9.3.4.3.2   | MOBIKE   | 9-22 |
| Section 9.3.4.3.3   | Sample IKEv2 Exchanges   | 9-22 |
| Section 9.3.4.3.3.1 | Overview of IKEv2 Exchanges  | 9-22 |
| Section 9.3.4.3.3.2 | Details of IKEv2 Exchanges   | 9-23 |

| Section 9.4  | Developing a Virtual Private Network   | 9-26   |
|--|--|--|
| Section 9.4.1  | VPN Configuration Plan   | 9-27   |
| Section 9.4.1.1  | The IP Policy Table  | 9-27   |
| Section 9.4.1.2  | The VPN Profile Table  | 9-28   |
| Section 9.4.2  | Automatic Keying   | 9-29   |
| Section 9.4.3  | Sample Configuration for a Remote User   | 9-31   |
| Document 10  | SLE <sup>™</sup> in Virtual Private Networks   | 10-1   |
| Section 10.1   | Setting Up SLE on an IPsec VPN Tunnel  | 10-1   |
| Section 10.1.1   | Configuring an EN-4000 as a VPN Tunnel Initiator,<br>Incorporating SLE   | 10-2   |
| Section 10.1.2   | Configuring an EN-4000 as a VPN Tunnel Responder,<br>Incorporating SLE   | 10-5   |
| Section 10.1.3   | Configuring the Firewall for an IPsec VPN Tunnel That Uses SLE   | 10-8   |
| Section 10.1.3.1   | Firewall Zones   | 10-8   |
| Section 10.1.3.2   | Disabling Masquerading on the VPN Tunnel Initiator   | 10-12  |
| Section 10.1.3.3   | Firewall Traffic Rules   | 10-15  |
| Section 10.1.4   | Configuring the Source NAT   | 10-20  |
| Section 10.2   | Verifying that SLE is Running  | 10-21  |
| Document 11  | DMNR in the EN-4000  | 11-1   |
| Section 11.1   | Setting Up DMNR  | 11-1   |
| Section 11.2   | Notes on Network Mobility  | 11-5   |
| Document 12  | Monitoring the EN-4000   | 12-1   |
| Section 12.1   | Monitoring   | 12-2   |
| Section 12.1.1   | Collection of Statistics   | 12-2   |
| Section 12.1.2   | Graphs   | 12-6   |
| Section 12.1.2.1   | Displaying Graphs Ending at the Current Time   | 12-6   |
| Section 12.1.2.2   | Displaying Graphs Beginning at the Current Time  | 12-8   |
| Section 12.1.3   | Routing Information  | 12-12  |
| Section 12.1.4   | Pings and Other Network Diagnostics  | 12-13  |
|  | 5  |  |
| Section 12.1.5   | Firewall Statistics  | 12-15  |
| Section 12.1.5<br>Section 12.1.6   | Firewall Statistics<br>System Processes  | 12-15<br>12-17   |
| Section 12.1.5<br>Section 12.1.6<br>Section 12.1.7   | Firewall Statistics<br>System Processes<br>Logs  | 12-15<br>12-17<br>12-18  |
| Section 12.1.5<br>Section 12.1.6<br>Section 12.1.7<br>Document 13  | Firewall Statistics<br>System Processes<br>Logs<br>Configuring the EN-4000's 802.11 Wireless Card  | 12-15<br>12-17<br>12-18<br><b>13-1</b>   |
| Section 12.1.5<br>Section 12.1.6<br>Section 12.1.7<br>Document 13<br>Section 13.1  | Firewall Statistics<br>System Processes<br>Logs<br>Configuring the EN-4000's 802.11 Wireless Card<br>Configuring the 802.11 Wireless Card for the Network  | 12-15<br>12-17<br>12-18<br><b>13-1</b><br>13-1   |
| Section 12.1.5<br>Section 12.1.6<br>Section 12.1.7<br>Document 13<br>Section 13.1<br>Section 13.1.1  | Firewall Statistics<br>System Processes<br>Logs<br>Configuring the EN-4000's 802.11 Wireless Card<br>Configuring the 802.11 Wireless Card for the Network<br>Configuring the 802.11 Wireless Card as an Access Point   | 12-15<br>12-17<br>12-18<br><b>13-1</b><br>13-1<br>13-2                                 |
| Section 12.1.5<br>Section 12.1.6<br>Section 12.1.7<br>Document 13<br>Section 13.1<br>Section 13.1.1<br>Section 13.1.2  | Firewall Statistics<br>System Processes<br>Logs<br>Configuring the EN-4000's 802.11 Wireless Card<br>Configuring the 802.11 Wireless Card for the Network<br>Configuring the 802.11 Wireless Card as an Access Point<br>Configuring the 802.11 Wireless Card as a Wireless Client  | 12-15<br>12-17<br>12-18<br><b>13-1</b><br>13-1<br>13-2<br>13-10                        |
| Section 12.1.5<br>Section 12.1.6<br>Section 12.1.7<br>Document 13<br>Section 13.1<br>Section 13.1.1<br>Section 13.1.2<br>Section 13.2                              | Firewall Statistics<br>System Processes<br>Logs<br>Configuring the EN-4000's 802.11 Wireless Card<br>Configuring the 802.11 Wireless Card for the Network<br>Configuring the 802.11 Wireless Card as an Access Point<br>Configuring the 802.11 Wireless Card as a Wireless Client<br>Checking the Status of the Wireless Card  | 12-15<br>12-17<br>12-18<br><b>13-1</b><br>13-1<br>13-2<br>13-10<br>13-18               |
| Section 12.1.5<br>Section 12.1.6<br>Section 12.1.7<br>Document 13<br>Section 13.1<br>Section 13.1.1<br>Section 13.1.2<br>Section 13.2<br>Document A                | Firewall Statistics<br>System Processes<br>Logs<br>Configuring the EN-4000's 802.11 Wireless Card<br>Configuring the 802.11 Wireless Card for the Network<br>Configuring the 802.11 Wireless Card as an Access Point<br>Configuring the 802.11 Wireless Card as a Wireless Client<br>Checking the Status of the Wireless Card  | 12-15<br>12-17<br>12-18<br><b>13-1</b><br>13-1<br>13-2<br>13-10<br>13-18<br><b>A-1</b> |
| Section 12.1.5<br>Section 12.1.6<br>Section 12.1.7<br>Document 13<br>Section 13.1<br>Section 13.1.1<br>Section 13.1.2<br>Section 13.2<br>Document A<br>Section A.1 | Firewall Statistics<br>System Processes<br>Logs<br>Configuring the EN-4000's 802.11 Wireless Card<br>Configuring the 802.11 Wireless Card for the Network<br>Configuring the 802.11 Wireless Card as an Access Point<br>Configuring the 802.11 Wireless Card as a Wireless Client<br>Checking the Status of the Wireless Card<br>Basic Safety Guidelines<br>Safety Practices | 12-15<br>12-17<br>12-18<br><b>13-1</b><br>13-1<br>13-2<br>13-10<br>13-18<br><b>A-1</b> |

| Document B    | System Administration Screens in the EN-4000             | B-1  |
|---------------|--|------|
| Document C    | Cloud Management for the EN-4000™                        | C-1  |
| Section C.1   | Setting Up an EN™ Router to Send Data to enCloud™        | C-1  |
| Document D    | Setting the EN-4000's Modem to Use AT Commands           | D-1  |
| Section D.1   | Opening a Modem Port                                     | D-1  |
| Section D.2   | Loading Factory Defaults on PVS8 for Sprint              | D-2  |
| Section D.3   | Troubleshooting  | D-3  |
| Section D.4   | Using AT Commands to Set the EN-4000's APN               | D-4  |
| Document E    | EN-4000 LEDs   | E-1  |
| Section E.1   | EN-4000 Front Panel                                      | E-1  |
| Section E.2   | LED Codes  | E-2  |
| Document F    | Reference Sheet for the EN-4000's RJ45 Serial Port       | F-1  |
| Section F.1   | RJ45 Serial Port   | F-1  |
| Section F.2   | RJ45 10-Base-T/100-Base-T Ethernet Port                  | F-2  |
| Document G    | VPNC Scenario for IPsec Interoperability                 | G-1  |
| Section G.1   | Scenario 1: Gateway-to-Gateway VPN with Preshared Secret | G-1  |
| Section G.2   | Configuring the EN-4000 for VPNC Scenario 1              | G-2  |
| Section G.2.1 | Setting Up, Starting Up, and Logging In                  | G-3  |
| Section G.2.2 | Configuring an IPsec VPN Tunnel on the EN-4000           | G-4  |
| Section G.3   | Starting the Tunnel for VPNC Scenario 1                  | G-9  |
| Section G.4   | Checking the Connection                                  | G-9  |
| Section G.5   | Troubleshooting  | G-10 |
| Document H    | EN-4000™ Quick Configuration Guide                       | H-1  |
| Section H.1   | Connecting the EN-4000                                   | H-1  |
| Section H.2   | Selecting the EN-4000's Device Mode                      | H-5  |
| Section H.3   | Using the EN-4000's Configuration                        | H-5  |
| Section H.4   | Returning to the Default Configuration                   | H-6  |

#### List of Tables

| Document 1 | EN-4000 Hardware Description and Specification       | S    |
|------------|--|------|
| Table 1-1  | RJ45 Serial Port Pin Configuration                   | 1-4  |
| Table 1-2  | 10-Base-T/100-Base-T Ethernet Port Pin Configuration | 1-5  |
| Table 1-3  | Factory Installation Options                         | 1-6  |
| Table 1-4  | Field-Installable Modules                            | 1-7  |
| Table 1-5  | General Status LED Definitions                       | 1-7  |
| Table 1-6  | LED Definitions for the GigE Module                  | 1-8  |
| Table 1-7  | Physical Specifications for the EN-4000 Chassis      | 1-10 |

| Table 1-8  | EN-4000 Environmental Specifications                   | 1-11 |
|------------|--|------|
| Table 1-9  | EN-4000 Standards Compliance                           | 1-12 |
| Table 1-10 | Recommended Specifications for SIMs in the EN-4000     | 1-12 |
| Document 8 | The EN-4000's Solid-State Input/Output Card            |      |
| Table 8-1  | Pin Configuration for the I/O Connector Port           | 8-2  |
| Table 8-2  | Solid-State I/O Card Electrical Information            | 8-5  |
| Document 9 | The EN-4000™ in IPsec Virtual Private Networks         |      |
| Table 9-1  | IPsec Components Used in the EN-4000                   | 9-13 |
| Table 9-2  | Sample Remote User Record                              | 9-17 |
| Table 9-3  | Standard EAP Combinations for IKEv2 Authentication     | 9-21 |
| Table 9-4  | Information Required to Configure the EN-4000 for VPNs | 9-26 |
| Table 9-5  | Sample IP Policy Table                                 | 9-27 |
| Table 9-6  | Sample VPN Profile Table                               | 9-28 |
| Table 9-7  | Sample VPN Profile, Automatic Keying                   | 9-29 |
| Table 9-8  | Sample IKEv1 Phase 1 Proposal                          | 9-30 |
| Table 9-9  | Sample IKEv1 Phase 2 Proposal                          | 9-30 |
| Table 9-10 | Sample Tunnel User Table                               | 9-31 |
| Document E | EN-4000 LEDs   |      |
| Table E-1  | General Status LED Definitions                         | E-2  |
| Document F | Reference Sheet for the EN-4000's RJ45 Serial Port     | :    |
| Table F-1  | RJ45 Serial Port Pin Configuration                     | F-2  |
| Table F-2  | 10-Base-T/100-Base-T Ethernet Port Pin Configuration   | F-2  |
|            |  |      |

## List of Figures

| Document 1 | EN-4000 Hardware Description and Specifications                         |     |
|------------|---|-----|
| Figure 1-1 | EN-4000 Front Panel with a Dual Serial-Port Module in an Expansion Slot | 1-3 |
| Figure 1-2 | EN-4000 Rear Panel  | 1-4 |
| Figure 1-3 | Dual Serial-Port Module for the EN-4000                                 | 1-4 |
| Figure 1-4 | Pin Locations for Female RJ45 Serial Port Connector                     | 1-4 |
| Figure 1-5 | Pin Locations for Female RJ45 Ethernet Connector                        | 1-5 |
| Figure 1-6 | EN-4000 Chassis   | 1-8 |
| Document 2 | Installing the EN-4000  |     |
| Figure 2-1 | EN-4000 Chassis   | 2-2 |

| Figure 2-2 | SIMs on Bottom of EN-4000 Motherboard                      | 2-4 |
|------------|--|-----|
| Figure 2-3 | Empty SIM Socket (Top View), with Latch in Locked Position | 2-4 |
| Figure 2-4 | Unlocking the SIM Socket's Door                            | 2-5 |
| Figure 2-5 | Unlocked SIM Socket  | 2-5 |
|            |  |     |

| Figure 2-6  | Opening the SIM Socket's Door (Side View)  | 2-5   |
|-------------|--|-------|
| Figure 2-7  | Partially Opened Empty SIM Socket (Side View)                                      | 2-6   |
| Figure 2-8  | Partially Opened Empty SIM Socket (Top View)                                       | 2-6   |
| Figure 2-9  | Fully Opened Empty SIM Socket (Side View)  | 2-6   |
| Figure 2-10 | Fully Opened Empty SIM Socket (Top View)   | 2-6   |
| Figure 2-11 | Sliding an Old SIM out of the SIM Socket   | 2-7   |
| Figure 2-12 | Front of SIM (Sample Logo)   | 2-7   |
| Figure 2-13 | Contact Pad on Back of SIM   | 2-8   |
| Figure 2-14 | Inserting the New SIM into the SIM Socket's Door                                   | 2-8   |
| Figure 2-15 | SIM Partially Inserted into the SIM Socket's Door                                  | 2-8   |
| Figure 2-16 | SIM Fully Inserted into the SIM Socket's Door                                      | 2-9   |
| Figure 2-17 | Closing the SIM Socket, at about 45 Degrees of Rotation (Side View)                | 2-9   |
| Figure 2-18 | Closing the SIM Socket, at about 135 Degrees of Rotation (Top View)                | ) 2-9 |
| Figure 2-19 | Closed SIM Socket with New SIM (Side View, Door Not Yet Locked)                    | 2-9   |
| Figure 2-20 | SIM in Incorrect Position (Top View)   | 2-10  |
| Figure 2-21 | SIM in Incorrect Position (Side View)  | 2-10  |
| Figure 2-22 | SIM in the Correct Position (Top View)   | 2-10  |
| Figure 2-23 | Locking the SIM Socket's Door (Top View)   | 2-11  |
| Figure 2-24 | Locked SIM Socket with New SIM (Top View)  | 2-11  |
| Figure 2-25 | Front of EN-4000 Chassis, with Antennas  | 2-12  |
| Figure 2-26 | Back of EN-4000 Chassis, with Antennas   | 2-12  |
| Figure 2-27 | Approved Installation  | 2-13  |
| Document 3  | Connecting the EN-4000 to DC Power   |       |
| Figure 3-1  | Top Section of Connector Shell   | 3-1   |
| Figure 3-2  | DC Power Connector   | 3-1   |
| Figure 3-3  | Bottom Section of Connector Shell  | 3-2   |
| Figure 3-4  | DC Power Connector, on Side  | 3-2   |
| Figure 3-5  | DC Power Connector with Wires  | 3-3   |
| Figure 3-6  | Cabled DC Power Connector and Bottom Section of Shell                              | 3-3   |
| Figure 3-7  | Cable-Tie through Bottom of DC Power Connector Shell                               | 3-4   |
| Figure 3-8  | Top Section of Shell above Cabled DC Power Connector<br>in Bottom Section of Shell | 3-4   |
| Figure 3-9  | Closed Shell Assembly  | 3-5   |
| Figure 3-10 | EN-4000 DC Power Input Port  | 3-5   |
| Figure 3-11 | DC Shell Assembly Connector Flanges  | 3-5   |
| Figure 3-12 | Rotate DC Shell Assembly 180 Degrees<br>around Axis of Power Cable                 | 3-6   |
| Figure 3-13 | DC Shell Assembly Rotated 180 Degrees  | 3-6   |
| Document 4  | Configuring General Settings for the EN-4000                                       |       |

| Figure 4-1 | EN-4000 Rear Panel           | 4-2 |
|------------|------------------------------|-----|
| Figure 4-2 | Browser Address Field        | 4-2 |
| Figure 4-3 | EN-4000 Log-In Screen        | 4-3 |
| Figure 4-4 | Message to Enable JavaScript | 4-3 |

| Figure 4-5  | EN-4000 Status Overview Screen                              | 4-4  |
|-------------|---|------|
| Figure 4-6  | Browser Display Bleeding off Screen                         | 4-5  |
| Figure 4-7  | Browser Display Contained on Screen                         | 4-5  |
| Figure 4-8  | Message about Unsaved Changes                               | 4-6  |
| Figure 4-9  | Message to Save Configuration before Rebooting              | 4-6  |
| Figure 4-10 | EN-4000 System Reboot                                       | 4-7  |
| Figure 4-11 | Message while Rebooting                                     | 4-7  |
| Figure 4-12 | EN-4000 Log-In Screen                                       | 4-8  |
| Figure 4-13 | Screen to Set the Management System Language                | 4-9  |
| Figure 4-14 | System Screen for General Settings                          | 4-10 |
| Figure 4-15 | Message about Invalid Entry                                 | 4-10 |
| Figure 4-16 | Screen to Set System Logging                                | 4-11 |
| Figure 4-17 | Time Synchronization Screen                                 | 4-13 |
| Figure 4-18 | System Screen for General Settings                          | 4-14 |
| Figure 4-19 | MAC Device Overrides Initial Screen                         | 4-15 |
| Figure 4-20 | MAC Device Overrides Entry Screen                           | 4-16 |
| Figure 4-21 | Custom Commands Screen                                      | 4-17 |
| Figure 4-22 | DHCP and DNS General Settings Screen                        | 4-18 |
| Figure 4-23 | Screen for DHCP and DNS Resolv and Hosts Files              | 4-19 |
| Figure 4-24 | DHCP and DNS TFTP Settings Screen                           | 4-19 |
| Figure 4-25 | DHCP and DNS Advanced Settings Screen                       | 4-20 |
| Figure 4-26 | Network Host Names Screen                                   | 4-21 |
| Figure 4-27 | Network Host Names Add Screen                               | 4-21 |
| Figure 4-28 | Static Routes Configuration Screen                          | 4-22 |
| Figure 4-29 | Static Routes Table   | 4-22 |
| Figure 4-30 | Firewall General Settings Screen                            | 4-23 |
| Figure 4-31 | Firewall General Settings Screen to Add Record              | 4-24 |
| Figure 4-32 | Firewall Port Forwards Screen                               | 4-24 |
| Figure 4-33 | Firewall Traffic Rules Screen                               | 4-25 |
| Figure 4-34 | Firewall Custom Rules Screen                                | 4-26 |
| Figure 4-35 | Quality of Service Configuration Screen                     | 4-27 |
| Document 5  | Configuring Chassis Ports in the EN-4000                    |      |
| Figure 5-1  | EN-4000 Interface Overview Screen                           | 5-1  |
| Figure 5-2  | Screen to Create an Interface                               | 5-2  |
| Figure 5-3  | EN-4000 Interface Overview Screen                           | 5-2  |
| Figure 5-4  | LAN Interface General Setup Screen                          | 5-3  |
| Figure 5-5  | LAN Interface DHCP Server Advanced Settings Screen          | 5-4  |
| Figure 5-6  | LAN Interface Common Configuration Advanced Settings Screen | 5-5  |
| Figure 5-7  | LAN Interface Physical Settings Screen                      | 5-5  |
| Figure 5-8  | LAN Interface Firewall Settings Screen                      | 5-6  |
| Figure 5-9  | EN-4000 Interface Overview Screen                           | 5-6  |
| Figure 5-10 | WAN Interface General Setup Screen                          | 5-7  |
| Figure 5-11 | WAN Interface Advanced Settings Screen                      | 5-7  |
| Figure 5-12 | WAN Interface Physical Settings Screen                      | 5-8  |
| Figure 5-13 | WAN Interface Firewall Settings Screen                      | 5-8  |

#### Configuring a MultiWAN for the EN-4000 Document 6 Figure 6-1 EN-4000 MultiWAN to Two Wireless Carriers Figure 6-2 MultiWAN Overview Screen Figure 6-3 MultiWAN Interface Configuration Summary Screen Figure 6-4 MultiWAN Interface Configuration Detail Screen Figure 6-5 MultiWAN Interface Configuration Summary Screen Figure 6-6 MultiWAN Member Configuration Summary Screen MultiWAN Member Configuration Detail Screen Figure 6-7

| Figure 6-8  | MultiWAN Policy Configuration Summary Screen | 6-8  |
|-------------|--|------|
| Figure 6-9  | MultiWAN Policy Configuration Detail Screen  | 6-9  |
| Figure 6-10 | MultiWAN Rule Configuration Summary Screen   | 6-10 |
| Figure 6-11 | MultiWAN Rule Configuration Detail Screen    | 6-11 |
| Figure 6-12 | MultiWAN Rule Configuration Summary Screen   | 6-12 |
| Figure 6-13 | MultiWAN Overview Screen                     | 6-13 |

#### Document 7 Configuring the EN-4000's Serial Ports

| Figure 7-1 | Network Interfaces Screen   | 7-1 |
|------------|---|-----|
| Figure 7-2 | Serial Port Configuration Screen                                    | 7-2 |
| Figure 7-3 | Serial Port Configuration Detail                                    | 7-3 |
| Figure 7-4 | Serial Port Configuration Detail for Telnet Terminal                | 7-4 |
| Figure 7-5 | Serial Port Configuration Detail for Frame Relay (Synchronous Mode) | 7-5 |
| Figure 7-6 | Serial Port Configuration Detail for Frame Relay (IP Mode)          | 7-6 |
| Figure 7-7 | Serial Port Configuration Detail for Asynchronous Encapsulation     | 7-7 |
| Figure 7-8 | Serial Port Configuration Screen with a Row for a New Protocol      | 7-8 |
| Figure 7-9 | Serial Port Configuration Detail Screen for a New Protocol          | 7-9 |

#### Document 8 The EN-4000's Solid-State Input/Output Card

| Figure 8-1  | EN-4000 with Solid-State I/O Card  | 8-1  |
|-------------|--|------|
| Figure 8-2  | Pins on the I/O Connector Port (Phoenix Part Number 1778829)             | 8-2  |
| Figure 8-3  | Mating Connector (Phoenix Part Number 1778890)                           | 8-2  |
| Figure 8-4  | Mating Connector, Back View  | 8-3  |
| Figure 8-5  | Mating Connector, with Cables, Back View                                 | 8-3  |
| Figure 8-6  | EN-4000 with Solid-State I/O Card and Cables                             | 8-3  |
| Figure 8-7  | Wiring for Alarm Detection   | 8-4  |
| Figure 8-8  | SSR Connections for Power Loss or Alarm Condition                        | 8-5  |
| Figure 8-9  | Network Interface Overview   | 8-6  |
| Figure 8-10 | Configuration Screen for the I/O Card                                    | 8-7  |
| Figure 8-11 | Detail: Checkbox Selected to Enable the I/O Card                         | 8-7  |
| Figure 8-12 | Selecting the Value for Input Channel 1                                  | 8-8  |
| Figure 8-13 | Selecting the Value for Output Channel 1                                 | 8-9  |
| Figure 8-14 | Completed Configuration for Solid-State I/O Card                         | 8-10 |
| Figure 8-15 | Status of the EN-4000's I/O Card   | 8-11 |
| Figure 8-16 | Communication Enabled between EN-4000 and enCloud                        | 8-11 |
| Figure 8-17 | Table of Devices, Filtered to List the EN-4000 with Solid-State I/O Card | 8-13 |

6-2

6-2

6-3 6-4

6-5

6-6

6-7

| Figure 8-18  | Detail from Figure 8-17 (Table of Devices, Filtered)                           | 8-13  |
|--------------|--|-------|
| Figure 8-19  | Information about Selected Device (EN-4000<br>with Solid-State I/O Card)       | 8-14  |
| Figure 8-20  | Detail: Statuses of I/O Channels in Selected EN-4000                           | 8-14  |
| Document 9   | The EN-4000™ in IPsec Virtual Private Networks                                 |       |
| Figure 9-1   | List of Configured IPsec VPN Tunnels   | 9-2   |
| Figure 9-2   | Configuring an IPsec VPN Tunnel  | 9-3   |
| Figure 9-3   | List of Configured IPsec VPN Tunnels,<br>Including the Tunnel Named Tunnel 01  | 9-4   |
| Figure 9-4   | Configuring IPsec Defaults   | 9-5   |
| Figure 9-5   | Diagnostics Screen   | 9-7   |
| Figure 9-6   | Ping Set-Up Area (Detail of Diagnostics Screen)                                | 9-7   |
| Figure 9-7   | Messages Showing Successful Ping   | 9-8   |
| Figure 9-8   | Message Showing Unsuccessful Ping  | 9-8   |
| Figure 9-9   | List of VPN Tunnel Configuration Scripts                                       | 9-9   |
| Figure 9-10  | Status of IPsec VPN Tunnels  | 9-9   |
| Figure 9-11  | Screen for Link to Online Help   | 9-10  |
| Figure 9-12  | Web Page for StrongSwan Test Network   | 9-10  |
| Figure 9-13  | Web Page for StrongSwan General Connection Parameters                          | 9-11  |
| Figure 9-14  | System Log   | 9-12  |
| Figure 9-15  | EN-4000s as VPN Gateways   | 9-14  |
| Figure 9-16  | Sample IPsec Encryption and Encapsulation                                      | 9-15  |
| Figure 9-17  | EN-4000 Terminating Tunnel from VPN Client                                     | 9-16  |
| Figure 9-18  | EN-4000 Tunnel Switching between VPN Client and VPN Host                       | 9-18  |
| Document 10  | SLE™ in Virtual Private Networks   |       |
| Figure 10-1  | IPsec VPN Tunnel Screen for a VPN Tunnel Initiator                             | 10-2  |
| Figure 10-2  | IPsec Tunnel Configuration Screen for a VPN Tunnel Initiator                   | 10-3  |
| Figure 10-3  | IPsec Defaults Configuration Screen for a VPN Tunnel Initiator                 | 10-4  |
| Figure 10-4  | IPsec VPN Tunnel Screen for a VPN Tunnel Responder                             | 10-5  |
| Figure 10-5  | IPsec Tunnel Configuration Screen for a VPN Tunnel Responder                   | 10-6  |
| Figure 10-6  | IPsec Defaults Configuration Screen for a VPN Tunnel Responder                 | 10-7  |
| Figure 10-7  | Firewall Zone Settings Screen for the IPsec VPN Tunnel Responder               | 10-8  |
| Figure 10-8  | General Firewall Settings Screen for the WAN Zone of the VPN Tunnel Responder  | 10-9  |
| Figure 10-9  | Advanced Firewall Settings Screen for the WAN Zone of the VPN Tunnel Responder | 10-10 |
| Figure 10-10 | Firewall Zone Settings Screen for the IPsec VPN Tunnel Responder               | 10-11 |
| Figure 10-11 | IPsec VPN Tunnel Screen for a VPN Tunnel Initiator                             | 10-12 |
| Figure 10-12 | Firewall Zone Settings Screen for the IPsec VPN Tunnel Initiator               | 10-13 |
| Figure 10-13 | IPsec VPN Tunnel Screen for a VPN Tunnel Initiator                             | 10-13 |
| Figure 10-14 | Firewall Zone Settings Screen for the IPsec VPN Tunnel Initiator               | 10-14 |
| Figure 10-15 | Advanced Firewall Settings Screen for the WAN Zone of the VPN Tunnel Initiator | 10-14 |
| Figure 10-16 | Firewall Traffic Rules Screen for an IPsec VPN Tunnel Responder                | 10-16 |
| Figure 10-17 | Firewall Rule Configuration Screen for SLE in VPNs, TCP_10501                  | 10-17 |
| Figure 10-18 | Firewall Rule Configuration Screen for VPNs, ESP protocol                      | 10-18 |

| Figure 10-19 | Firewall Rule Configuration Screen for VPNs, AH protocol                         | 10-18 |
|--------------|--|-------|
| Figure 10-20 | Firewall Rule Configuration Screen for VPNs, IKE                                 | 10-19 |
| Figure 10-21 | Firewall Rule Configuration Screen for VPNs, IPsec_NAT_T                         | 10-19 |
| Figure 10-22 | VPN Responder's Firewall Traffic Rules Screen for a Source NAT                   | 10-20 |
| Figure 10-23 | Custom Command Configuration Screen, Empty                                       | 10-21 |
| Figure 10-24 | Custom Command Configuration Screen to Add a Record                              | 10-21 |
| Figure 10-25 | Custom Command Configuration Screen with One Entry,<br>Not Yet Saved as a Record | 10-22 |
| Figure 10-26 | Custom Command Configuration Screen with One Record                              | 10-22 |
| Figure 10-27 | Custom Command Dashboard   | 10-22 |
| Figure 10-28 | Report for Selected Custom Command, SLE Status                                   | 10-23 |
| Document 11  | DMNR in the EN-4000  |       |
| Figure 11-1  | DMNR Configuration Screen  | 11-2  |
| Figure 11-2  | Static Routes Screen   | 11-4  |
| Figure 11-3  | Network Interfaces Screen  | 11-5  |
| Figure 11-4  | Screen for Firewall Zone Settings (Including MSS Clamping)                       | 11-6  |
| Figure 11-5  | Custom Rule for Firewall   | 11-7  |
| Figure 11-6  | DMNR GRE Interface   | 11-7  |
| Document 12  | Monitoring the EN-4000   |       |
| Figure 12-1  | Status Overview Screen   | 12-1  |
| Figure 12-2  | Initial Statistics Screen  | 12-3  |
| Figure 12-3  | Collectd Method of Statistics Collection   | 12-3  |
| Figure 12-4  | Statistics Collectd Settings Screen  | 12-4  |
| Figure 12-5  | Statistics Interface Plug-In Configuration Screen                                | 12-4  |
| Figure 12-6  | Statistics Wireless Interface Plug-In Configuration Screen                       | 12-5  |
| Figure 12-7  | Statistics Collectd Output Plug-In RRDTool Screen                                | 12-5  |
| Figure 12-8  | Statistics Collectd System Load Plug-In Screen                                   | 12-5  |
| Figure 12-9  | Initial Statistics Screen  | 12-6  |
| Figure 12-10 | Initial Screen for Graphs of EN-4000 Statistics                                  | 12-6  |
| Figure 12-11 | Graph for EN-4000 LAN Interface Statistics                                       | 12-7  |
| Figure 12-12 | Graph for EN-4000 System Load Statistics   | 12-8  |
| Figure 12-13 | Realtime Load Performance Graph  | 12-9  |
| Figure 12-14 | Realtime Load Performance Graph at a Later Time                                  | 12-10 |
| Figure 12-15 | Realtime Performance Graph of LAN Bridge Traffic                                 | 12-10 |
| Figure 12-16 | Realtime Performance Graph of WAN Port Traffic                                   | 12-11 |
| Figure 12-17 | Realtime Performance Graph of LAN Port Traffic                                   | 12-11 |
| Figure 12-18 | Realtime Performance Graph of Network Connections                                | 12-12 |
| Figure 12-19 | Status Routes Screen   | 12-12 |
| Figure 12-20 | Diagnostics Screen   | 12-13 |
| Figure 12-21 | Ping Set-Up Area (Detail of Diagnostics Screen)                                  | 12-13 |
| Figure 12-22 | Messages Showing Successful Ping   | 12-14 |
| Figure 12-23 | Message Showing Unsuccessful Ping  | 12-14 |
| Figure 12-24 | Firewall Status Screen (Part 1 of 2)   | 12-15 |
| Figure 12-25 | Firewall Status Screen (Part 2 of 2)   | 12-16 |
|              |  |       |

| System Processes  | 12-17   |
|---|---|
| Kernel Log (Part 1 of 3)  | 12-18   |
| Kernel Log (Part 2 of 3)  | 12-19   |
| Kernel Log (Part 3 of 3)  | 12-20   |
| System Log (Part 1 of 2)  | 12-21   |
| System Log (Part 2 of 2)  | 12-22   |
| Configuring the EN-4000's 802.11 Wireless Card  |   |
| Overview Screen for Wireless Configuration  | 13-2  |
| Wireless Access Point Initial Configuration Screen  | 13-3  |
| Wireless Configuration Screen, Wireless Security  | 13-4  |
| Wireless Configuration Screen, MAC Filter   | 13-4  |
| Wireless Configuration Screen, Advanced Settings  | 13-5  |
| EN-4000 Interfaces Screen   | 13-6  |
| LAN Interfaces Screen   | 13-6  |
| LAN Interfaces Physical Settings Screen   | 13-7  |
| Wireless Overview Screen  | 13-7  |
| Wireless Access Point Configuration Screen  | 13-8  |
| EN-4000 as Wireless Access Point  | 13-9  |
| Wireless Overview Screen  | 13-9  |
| EN-4000 as Wireless Client  | 13-10   |
| Overview Screen for Wireless Configuration  | 13-10   |
| Available Wireless Networks   | 13-11   |
| Log-In Screen for a Wireless Network  | 13-11   |
| Wireless Network Configuration Screen   | 13-12   |
| Wireless Network Configuration Screen, Advanced Settings  | 13-13   |
| Wireless Network Configuration Screen, Wireless Security  | 13-13   |
| Wireless Network Configuration Screen, General Device Settings                                  | 13-14   |
| Completed Configuration as Wireless WAN Client  | 13-14   |
| Firewall Zone Settings Screen   | 13-15   |
| Firewall Zone Settings LAN Screen   | 13-15   |
| Firewall Zone Settings LAN Screen, Advanced Settings  | 13-16   |
| Firewall Zone Settings LAN Screen, General Settings   | 13-16   |
| Interfaces on the EN-4000   | 13-17   |
| Additional Devices on the LAN Using the<br>EN-4000 Wireless Client's Connection to the Internet | 13-17   |
| EN-4000 Status  | 13-18   |
| Basic Safety Guidelines   |   |
| Wrist Strap Grounding   | A-2   |
| System Administration Screens in the EN-4000  |   |
| System Screen to Schedule Tasks   | B-1   |
| System Custom Commands Dashboard Screen   | B-1   |
| System Custom Commands Configuration Screen   | B-2   |
| System Administration   | B-2   |
|   | System Processes<br>Kernel Log (Part 1 of 3)<br>Kernel Log (Part 2 of 3)<br>Kernel Log (Part 3 of 3)<br>System Log (Part 1 of 2)<br>System Log (Part 2 of 2)<br>Configuring the EN-4000's 802.11 Wireless Card<br>Overview Screen for Wireless Configuration<br>Wireless Access Point Initial Configuration Screen<br>Wireless Configuration Screen, Wireless Security<br>Wireless Configuration Screen, MAC Filter<br>Wireless Configuration Screen, Advanced Settings<br>EN-4000 Interfaces Screen<br>LAN Interfaces Screen<br>LAN Interfaces Physical Settings Screen<br>Wireless Overview Screen<br>Wireless Overview Screen<br>EN-4000 as Wireless Access Point<br>Wireless Overview Screen<br>EN-4000 as Wireless Access Point<br>Wireless Overview Screen<br>EN-4000 as Wireless Configuration Screen<br>EN-4000 as Wireless Networks<br>Log-In Screen for Wireless Network<br>Wireless Network Configuration Screen, Advanced Settings<br>Wireless Network Configuration Screen, Wireless Security<br>Wireless Network Configuration Screen, Mireless Security<br>Wireless Network Configuration Screen, General Device Settings<br>Completed Configuration as Wireless WAN Client<br>Firewall Zone Settings LAN Screen<br>Firewall Zone Settings LAN Screen, General Settings<br>Firewall Zone Settings Commends Dashboard Screen<br>System Custom Commands Dashboard Screen<br>Sy |

| Table of Contents | 5 |
|-------------------|---|
|-------------------|---|

| Figure B-5 | System Start-Up Screen   | B-3  |
|------------|--|------|
| Figure B-6 | System Back-Up Actions   | B-4  |
| Figure B-7 | System Back-Up Configuration   | B-4  |
| Document C | Cloud Management for the EN-4000™  |      |
| Figure C-1 | Interface Overview Screen  | C-2  |
| Figure C-2 | enCloud Configuration Menu   | C-2  |
| Document E | EN-4000 LEDs   |      |
| Figure E-1 | EN-4000 Front Panel with a Dual Serial-Port Module in an Expansion Slot                            | E-1  |
| Document F | Reference Sheet for the EN-4000's RJ45 Serial F  | Port |
| Figure F-1 | Dual Serial-Port Module for the EN-4000  | F-1  |
| Figure F-2 | Pin Locations for Female RJ45 Serial Port Connector  | F-1  |
| Figure F-3 | Pin Locations for Female RJ45 Ethernet Connector   | F-2  |
| Document G | VPNC Scenario for IPsec Interoperability   |      |
| Figure G-1 | Scenario 1: Gateway-to-Gateway VPN   | G-1  |
| Figure G-2 | Status Overview Screen for EN-4000 Management System   | G-4  |
| Figure G-3 | List of Configured IPsec VPN Tunnels   | G-4  |
| Figure G-4 | Configuring an IPsec VPN Tunnel for VPNC Scenario 1  | G-5  |
| Figure G-5 | List of Configured IPsec VPN Tunnels,<br>Including the Tunnel Named Scen_1_VPNC                    | G-6  |
| Figure G-6 | Configuring IPsec Defaults for VPNC Scenario 1   | G-7  |
| Figure G-7 | List of Configured IPsec VPN Tunnels, with IPsec Defaults for Testing the Tunnel Named Scen_1_VPNC | G-8  |
| Figure G-8 | Status of IPsec VPN Tunnels  | G-9  |
| Figure G-9 | System Log   | G-10 |
| Document H | EN-4000™ Quick Configuration Guide   |      |
| Figure H-1 | EN-4000 Log-In Screen  | H-1  |
| Figure H-2 | EN-4000 Status Overview Screen   | H-3  |

xv

| Figure H-2 | EN-4000 Status Overview Screen           | H-3 |
|------------|--|-----|
| Figure H-3 | EN-4000 Application Configuration Screen | H-4 |
| Figure H-4 | Dropdown Menu for EN-4000 Device Mode    | H-5 |