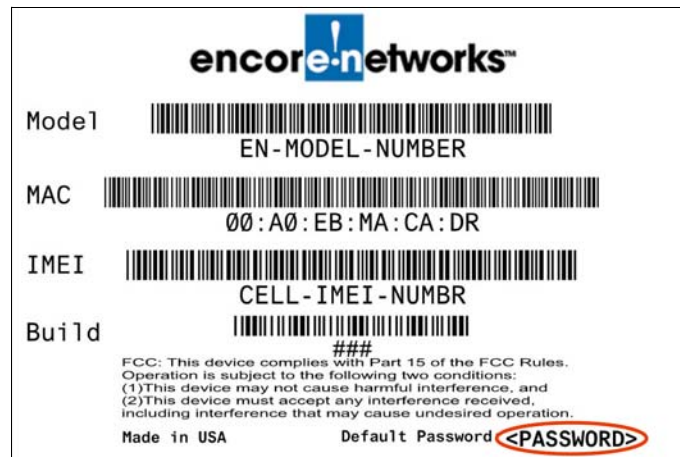


Password Policy for EN™ Routers

To enhance security, Encore Networks, Inc., has instituted a new password policy. Effective July 9, 2018, all EN™ routers (EN-400™, EN-1000™, EN-2000™, EN-3000™, and EN-4000™ routers) are shipped with randomly generated passwords. Each device is assigned its unique default password before it is shipped from the factory.

A permanent label on the bottom of each device's chassis lists the device's MAC address, IMEI, and similar items. (The label includes SIM information if applicable. Labels in some areas include UPC codes.) For new devices, that label includes the device's default password (Figure 1). That password is needed for initial log-in, and it is needed if the device is reset to its factory-default configuration.

Figure 1. Standard Placard



The default user log-in name has not changed; it remains **admin** or, for EN-4000™ routers, **root**.

Note: EN™ routers shipped before July 9, 2018, continue to use a common default log-in name (**admin** or **root**) and a common default password (indicated in each device's quick configuration guide). Those devices do not list the password on the bottom of the chassis.

Encore Networks, Inc., strongly advises all users to change each device's password upon initial configuration of the device, and to record and store the default password and the changed password in a secure location.

*This notice applies only to the indicated devices.
It does not apply to other active products or to legacy products.*